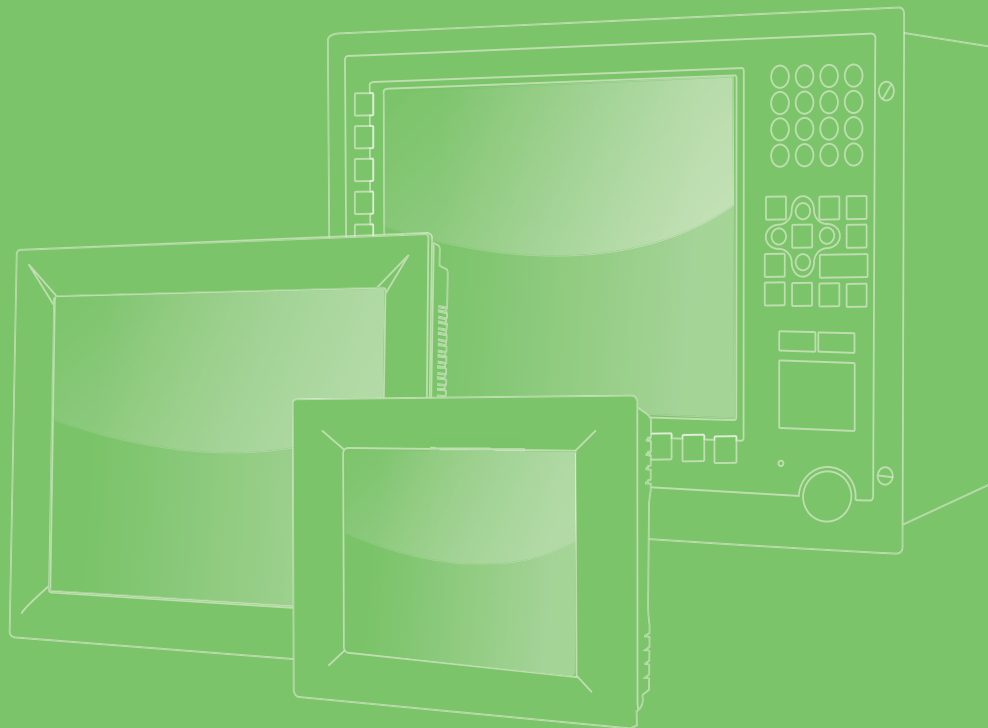


**User Manual**



# **TPC-1550H/1551H**

**Industrial Touch Panel  
Computers with Intel<sup>®</sup> Atom<sup>™</sup>  
Processors**

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## Copyright

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## Acknowledgements

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All other product names or trademarks are properties of their respective owners.

This Manual Covers the Following Models:

- TPC-1550H
- TPC-1551H

## Product Warranty (2 years)

Advantech warrants to you, the original purchaser, that each of its products will be free from defects in materials and workmanship for two years from the date of purchase.

This warranty does not apply to any products which have been repaired or altered by persons other than repair personnel authorized by Advantech, or which have been subject to misuse, abuse, accident or improper installation. Advantech assumes no liability under the terms of this warranty as a consequence of such events.

Because of Advantech's high quality-control standards and rigorous testing, most of our customers never need to use our repair service. If an Advantech product is defective, it will be repaired or replaced at no charge during the warranty period. For out-of-warranty repairs, you will be billed according to the cost of replacement materials, service time and freight. Please consult your dealer for more details.

If you think you have a defective product, follow these steps:

1. Collect all the information about the problem encountered. (For example, CPU speed, Advantech products used, other hardware and software used, etc.) Note anything abnormal and list any onscreen messages you get when the problem occurs.
2. Call your dealer and describe the problem. Please have your manual, product, and any helpful information readily available.
3. If your product is diagnosed as defective, obtain an RMA (return merchandise authorization) number from your dealer. This allows us to process your return more quickly.
4. Carefully pack the defective product, a fully-completed Repair and Replacement Order Card and a photocopy proof of purchase date (such as your sales receipt) in a shippable container. A product returned without proof of the purchase date is not eligible for warranty service.
5. Write the RMA number visibly on the outside of the package and ship it prepaid to your dealer.

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## Declaration of Conformity

### CE

This product has passed the CE test for environmental specifications when shielded cables are used for external wiring. We recommend the use of shielded cables. This kind of cable is available from Advantech. Please contact your local supplier for ordering information.

### FCC Class A

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## Technical Support and Assistance

1. Visit the Advantech web site at <http://support.advantech.com> where you can find the latest information about the product.
2. Contact your distributor, sales representative, or Advantech's customer service center for technical support if you need additional assistance. Please have the following information ready before you call:
  - Product name and serial number
  - Description of your peripheral attachments
  - Description of your software (operating system, version, application software, etc.)
  - A complete description of the problem
  - The exact wording of any error messages

## Safety Instructions

1. Read these safety instructions carefully.
2. Keep this User Manual for later reference.
3. Disconnect this equipment from any AC outlet before cleaning. Use a damp cloth. Do not use liquid or spray detergents for cleaning.
4. For plug-in equipment, the power outlet socket must be located near the equipment and must be easily accessible.
5. Keep this equipment away from humidity.
6. Put this equipment on a reliable surface during installation. Dropping it or letting it fall may cause damage.
7. The openings on the enclosure are for air convection. Protect the equipment from overheating. **DO NOT COVER THE OPENINGS.**
8. Make sure the voltage of the power source is correct before connecting the equipment to the power outlet.
9. Position the power cord so that people cannot step on it. Do not place anything over the power cord.
10. All cautions and warnings on the equipment should be noted.
11. If the equipment is not used for a long time, disconnect it from the power source to avoid damage by transient overvoltage.
12. Never pour any liquid into an opening. This may cause fire or electrical shock.
13. Never open the equipment. For safety reasons, the equipment should be opened only by qualified service personnel.
14. If one of the following situations arises, get the equipment checked by service personnel:
  - The power cord or plug is damaged.
  - Liquid has penetrated into the equipment.
  - The equipment has been exposed to moisture.
  - The equipment does not work well, or you cannot get it to work according to the user's manual.
  - The equipment has been dropped and damaged.
  - The equipment has obvious signs of breakage.
15. **DO NOT LEAVE THIS EQUIPMENT IN AN ENVIRONMENT WHERE THE STORAGE TEMPERATURE MAY GO BELOW -20° C (-4° F) OR ABOVE 60° C (140° F). THIS COULD DAMAGE THE EQUIPMENT. THE EQUIPMENT SHOULD BE IN A CONTROLLED ENVIRONMENT.**
16. **CAUTION: DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE MANUFACTURER, DISCARD USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.**

The sound pressure level at the operator's position according to IEC 704-1:1982 is no more than 70 dB (A).

DISCLAIMER: This set of instructions is given according to IEC 704-1. Advantech disclaims all responsibility for the accuracy of any statements contained herein.

**Caution!** *Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.*





<b>Chapter 1</b>	<b>General Information .....</b>	<b>1</b>
1.1	Introduction .....	2
1.2	Specifications .....	2
1.2.1	System Kernel.....	2
1.2.2	I/O Ports.....	2
1.2.3	Safety and Environment.....	3
1.3	LCD Specifications .....	3
1.4	Touchscreen Specifications .....	3
1.5	Power .....	4
1.6	I/O Ports Arrangement .....	4
	Figure 1.1 TPC-1550H - I/O Port Arrangement .....	4
	Figure 1.2 TPC-1551H - I/O Port Arrangement .....	4
1.7	Panel Mounting .....	5
	Figure 1.3 Panel Mounting.....	5
1.8	Dimensions and Cutout.....	5
	Figure 1.4 TPC-1550H Dimensions.....	6
	Figure 1.5 TPC-1551H Dimensions.....	7
<b>Chapter 2</b>	<b>System Setup .....</b>	<b>9</b>
2.1	System Setup.....	10
	Figure 2.1 Unpack the Package .....	10
	Figure 2.2 Install CompactFlash Memory Card .....	11
	Figure 2.3 Power Connector and Power Lines .....	11
	Figure 2.4 Power Receptor & Button Pin Assignment.....	12
2.1.1	Installing the Drivers .....	12
<b>Chapter 3</b>	<b>Features in Windows XP Embedded</b>	<b>15</b>
3.1	Features in Windows XP Embedded .....	16
3.2	EWf .....	16
3.3	HORM .....	16
<b>Appendix A</b>	<b>Serial Port Settings .....</b>	<b>17</b>
A.1	Jumper Settings & Connector List.....	18
A.2	Pin Assignment .....	18
A.3	RS-485 / RS-422 Setting.....	19





# Chapter 1

General Information

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## 1.1 Introduction

The TPC-1550H and TPC-1551H Touch Panel Computers are state-of-the-art Human Machine Interfaces featuring 15" displays with Intel Atom eMenlow XL processors and the following key features:

- **Fanless**  
By using a low-power processor, the system does not have to rely on fans, which often are unreliable and causes dust to circulate inside the equipment.
- **Bright Display**  
The TFT LCD display suits industrial demands for clear interfaces. Wide Operating Temperature & Isolation Protection (TPC-1551H Only) These products provide a -20 ~ 60° C wide operating temperature solution and complete isolation 2KV protection for their serial ports.
- **Windows CE Support**  
In addition to the OS support of Windows XP, Advantech offers platform support for Windows CE and Windows XP embedded. The optional Windows CE operating system specifically for Industrial Touch Panel Computers is also available.
- **Energy Star Approval**

## 1.2 Specifications

### 1.2.1 System Kernel

- **CPU:** Intel® Atom™ N270H 1.6GHz (1550H) Z520 1.33GHz (1551H)
- **BIOS:** Award 4 Mbit flash BIOS
- **System Chipset:** 945GSE + ICH7M (1550H)  
eMenlow XL + Poulsbo (1551H)
- **VGA:** Integrated in 945GSE (1550H) eMenlow XL (1551H)
- **Ethernet:** 10/100/1000Base-T
- **Watchdog Timer:**
  - TPC-1550H: W83627DHG watchdog timer; 1.6 second timeout period
  - TPC-1551H: SCH3114X1 watchdog timer; 1.6 second timeout period
- **Storage:** CompactFlash® slot or SATA HDD x 1 (TPC-1550H only CF for storage)

### 1.2.2 I/O Ports

#### TPC-1550H:

- **2 serial ports:** RS-232 x 2 (w/o isolation)
- 1 RJ-45 Ethernet port
- **2 USB 2.0 Ports:** compliant with USB 1.0 and 1.1. (Host)

#### TPC-1551H:

- **2 serial ports:** RS-232 x 1 (w/ isolation), RS-422/485 x 1 (w/ isolation)
- 2 RJ-45 Ethernet port
- **2 USB 2.0 Ports:** compliant with USB 1.0 and 1.1. (Host)

### 1.2.3 Safety and Environment

#### Safety

- FCC Class A
- CE certificated
- The front bezel is compliant with NEMA 4 and IP65

#### Environment

- **Operating Temperature:**
  - 0 ~ 45° C (32 ~ 113° F) TPC-1550H
  - -20 ~ 60° C (-4 ~ 140° F) TPC-1551H
- **Storage Temperature:**
  - -20 ~ 60° C (-4 ~ 140° F) TPC-1550H
  - -30 ~ 80° C (-22 ~ 176° F) TPC-1551H
- **Humidity:** 40° C @ 10~95% relative humidity (non-condensing)
- **Vibration:** 2 grms (5 ~ 500 Hz) with CF Card, 1 grm with HDD kit (1551H)

## 1.3 LCD Specifications

	TPC-1550H / TPC-1551H
Display Type	TFT LCD
Size (diagonal)	15"
Maximum Resolution	1024 x 768 (XGA)
Maximum Colors	262K
Viewing Angle	160°/140°
Luminance (cd / m2)	350
Contrast Ratio	700:1
Operating Temperature	-30 ~ 85° C
Backlight	LED

**Note!** There might be several bright or dark pixels on the LCD. This phenomenon is normal in today's LCD manufacturing.



## 1.4 Touchscreen Specifications

- **Touch Type:** Resistive
- **Base Glass Construction:** Tempered glass
- **Resolution:** 1024 x 1024
- **Light Transmission:** 80% ± 3% (Measured by BYK-Gardner)
- **Controller:** USB Interface (1550H), RS-232 Interface (1551H)
- **Lifespan:** 1 million touches at single point

**Note!** Touchscreen ITO maybe crash duo to heavy usage .



## 1.5 Power

- **Input Voltage:** 18 - 28 V<sub>DC</sub> (the fuse will become an open circuit if the input level exceeds 29 V<sub>DC</sub>) 1550H
- **Input Voltage:** 18 - 32 V<sub>DC</sub> (the fuse will become an open circuit if the input level exceeds 33 V<sub>DC</sub>) 1551H
- **Typical:** 24 V<sub>DC</sub> @ 1.54 Amp (1550H) 24 V<sub>DC</sub> @ 1.33 Amp (1551H)

## 1.6 I/O Ports Arrangement

The arrangement of the I/O ports is shown in in Figure 1.1 and 1.2.



Figure 1.1 TPC-1550H - I/O Port Arrangement



Figure 1.2 TPC-1551H - I/O Port Arrangement

## 1.7 Panel Mounting

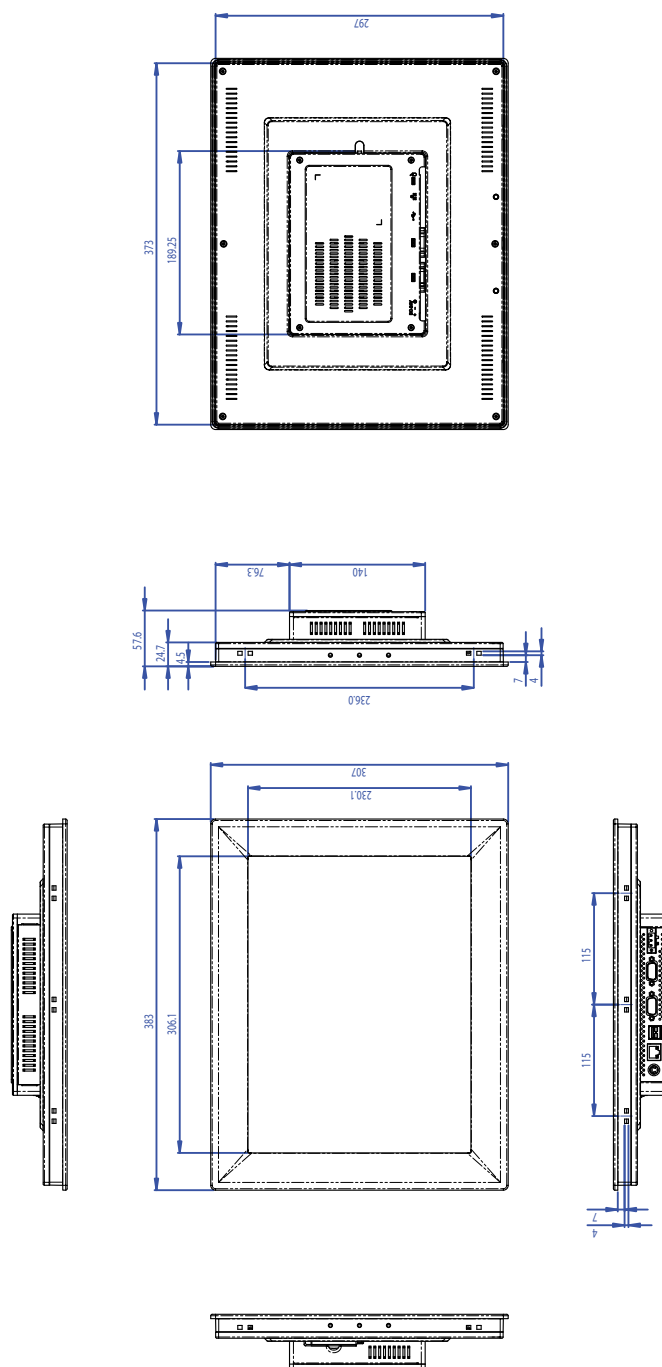
1. There is an adhesive waterproof gasket on the AL front bezel. Make sure the waterproof gasket is in position before installing TPC into the panel opening.
1. Install the TPC into the panel opening.
2. Find the eight clampers and eight long screws in the accessory pack. Hook the clampers to the holes around the four sides of the bezel. Insert the screws into every clamber and fasten them. These screws will push the mounting panel and fix the unit.
3. The suggested mounting panel thickness is less than 6 mm (0.236").



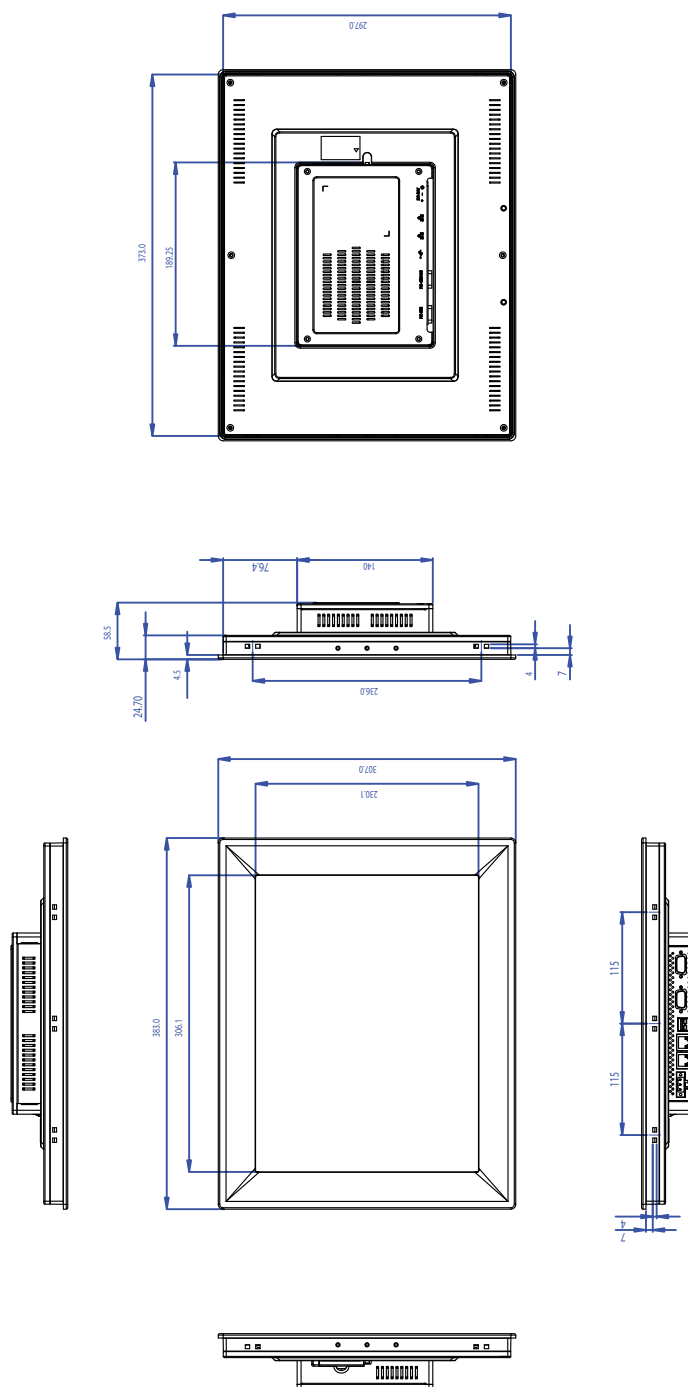
Figure 1.3 Panel Mounting

## 1.8 Dimensions and Cutout

- **Weight:** 3 kg
- **Dimensions (W x H x D):** 383 x 307 x 58.1 mm (15.08" x 12.09" x 2.29")
- **Cutout:** 374.5 x 298.5 mm



**Figure 1.4 TPC-1550H Dimensions**



**Figure 1.5 TPC-1551H Dimensions**





# Chapter 2

## System Setup

## 2.1 System Setup

You can easily get TPC started by following the below steps.

1. Unpack the TPC package. Check the packing list at the beginning of this manual to make sure all items have been included.



**Figure 2.1 Unpack the Package**

2. Install a CompactFlash<sup>®</sup> card containing Windows CE, Embedded Windows XP or another operating system.



Figure 2.2 Install CompactFlash Memory Card

**Warning!** *It is suggested to turn OFF system power as you plug in or pull out the memory card, even though the CompactFlash memory is hot swappable.*



3. Connect the power connector to the 24 V<sub>DC</sub> power lines. The power lines can either be of some power adapter or in-house power source.

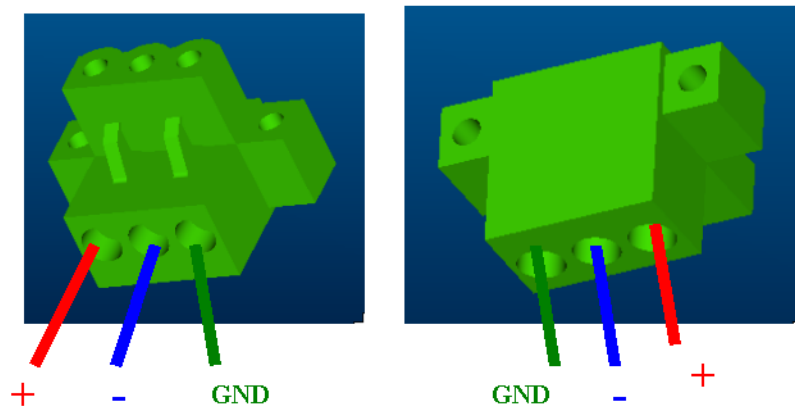


Figure 2.3 Power Connector and Power Lines



**Figure 2.4 Power Receptor & Button Pin Assignment**

4. Plug the power lines into the system power receptor.
5. Push the power button to power on the system (figure 2.4).
6. Calibrate the touchscreen (click "PM" in the bottom corner).

**Note!** *If you want to install the touchscreen driver & use the touchscreen utility, please refer the user manual which is "PenMount 6000 Installation-Guide" in the CD-ROM.*



### 2.1.1 Installing the Drivers

After installing your system software, you will be able to set up the Ethernet, VGA, and touchscreen functions. All drivers are stored in a CDROM disc entitled "TPC-1550H or TPC-1551H" which can be found in your accessory box.

The various drivers in the CD-ROM disc have their own text files which help users install the drivers and understand their functions. These files are a very useful supplement to the information in this manual.

**Note!** *The drivers and utilities used for the TPC-1550H and TPC-1551H panel PCs are subject to change without notice. If in doubt, check Advantech's website or contact our application engineers for the latest information regarding drivers and utilities.*







# Chapter 3

Features in Windows  
XP Embedded

---

## 3.1 Features in Windows XP Embedded

TPC product supports the embedded Windows platform. This section outlines the important features (EWF and HORM), that are provided in Windows XP embedded.

## 3.2 EWF

EWF stands for Enhanced Write Filter. It provides an upper filter in the storage device driver stack that redirects disk write operations to volatile (RAM) or non-volatile (disk) storage. EWF protects a volume from write access. The benefits are as the following.

Write-protect one or more partitions on your system.

Enable read-only media, such as CD-ROM or flash, to boot and run.

Prolong the lifespan of write-sensitive storage, such as CompactFlash.

TPC-1550H/1551H XPE provides EWF RAM-REG mode on system partition. All write to system partition will be redirected to RAM once this mode is enabled. This mode is manually enabled by customers after they finish all their changes on system such as installing their applications or adjusting system setting.

Advantech provides a pair of utilities to operate EWF, OSLock and OSUnlock. Please refer the training slide in the folder, file name is "Advantech XPe Add-one.pdf".

## 3.3 HORM

HORM stands for Hibernate Once Resume Many. In HORM environment, a single hibernation file is used to boot the system repeatedly. To set a HORM environment, please follow the steps below.

Please make sure EWF is disabled. You can run OSUnlock to disable EWF.

Enable hibernation support:

Run "power options" in control panel, and then select "Enable Hibernation" in hibernation pane.

Enable EWF:

Run OSLock, and then system reboot automatically.

Open those software that customers want to directly use after system resume from hibernation.

Hibernate via Advantech HORM utility:

Please Click Start Menu->All Programs->Advantech->AdvWF

HORM environment remains all along unless the following events occur:

Run EWF commit command (ewfmgr c: -commit) and then reboot system.

Select "Discard hibernation file" by clicking F8 when system is starting up.



# Appendix **A**

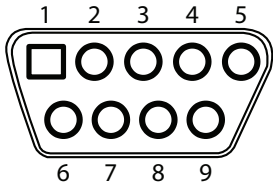
## Serial Port Settings

# A.1 Jumper Settings & Connector List

If you need the jumper settings or connector list. Please refer the PDF file inthe driver CD. TPC-1551H only.  
The file name is "jumper Settings & Connector List\_v1.0.pdf".

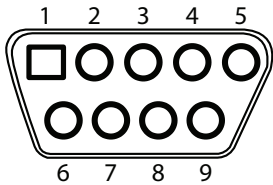
# A.2 Pin Assignment

TPC-1550H



COM1		COM2	
PIN	RS-232	PIN	RS-232
1	NDCD	1	NDCD
2	NRX	2	NRX
3	NTX	3	NTX
4	NDTR	4	NDTR
5	GND	5	GND
6	NDSR	6	NDSR
7	NRTS	7	NRTS
8	NCTS	8	NCTS
9	NRI	9	NRI

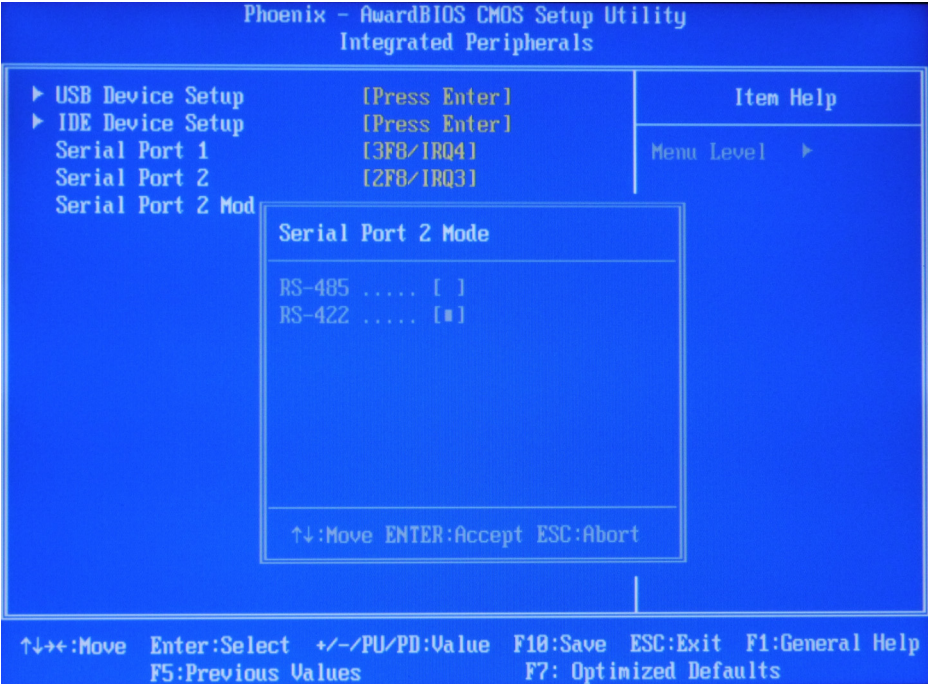
TPC-1551H



COM1		COM2	
PIN	RS-232	RS-422	RS-485
1	NDCD	TX-	D-
2	NRX	TX+	D+
3	NTX	RX+	
4	NDTR	RX-	
5	GND	GND	GND
6	NDSR		
7	NRTS		
8	NCTS		
9	NRI		



3. Choose RS-485 or RS-422 for serial port and then save the change.





# ADVANTECH

## *e*Automation

**[www.advantech.com](http://www.advantech.com)**

Please verify specifications before quoting. This guide is intended for reference purposes only.

All product specifications are subject to change without notice.

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